LTF S.p.A.
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General information

The calibrations proposed by LTF S.p.A., by means of a specific offer or through the "Calibrations List", can be of two distinct types.

A first type of calibration involves the issue of an ACCREDIA Certificate of Calibration (or LAT Certificate) and, as such, is an activity directly covered by the accreditation granted by ACCREDIA to our Metrological Laboratory (Calibration Center LAT 00059). In this regard, see the file "3 – The meaning of the ACCREDIA accreditation.pdf" contained in this folder for some additional clarification.

A second type of calibration involves the issuance of a Test Report and refers to activities that are NOT covered either by ACCREDIA accreditation or by EA-MLA mutual recognition agreements. Although they are calibrations carried out against standards traceable to national and international standards of the International System of Units (SI), they are in no way verified/monitored by ACCREDIA.

For certain specific sectors we also offer accredited or non-accredited calibrations activities carried out by the laboratory of Tarature srl (formerly LTF SUD) also accredited as a Calibration Center LAT 00096.

In this regard, see the information in the General Note at the beginning of the Calibration List (which you can find in the file "2 - Calibration List.pdf" contained in this folder).

The calibration documents, Certificates of Calibration or Test Reports, are issued in hardcopy form (paper form).

Complaint : The Customer of the Laboratory, if not satisfied with the calibration activity received, can make a complaint by sending an e-mail to the Technical Management of the laboratory at lab.metrologico@ltf.it and also, on request, can obtain from the Laboratory the methods of handling complaints.

Privacy : The Metrological Laboratory ensures maximum privacy on all customer data and not to disclose any information that it will become aware of during the provision of the service, unless :

- the information is in the public domain

- the information is not request by the Accreditation Body (ACCREDIA) during its accreditation activities

- the laboratory is required by law to communicate this information

- there is explicit written authorization from the Customer

The technical conditions of supply of our calibrations are shown in the Calibrations List while the commercial conditions of sale are those established by LTF S.p.A.